

# ENPHASE QUICKSTART GUIDE

## 4 Easy Steps

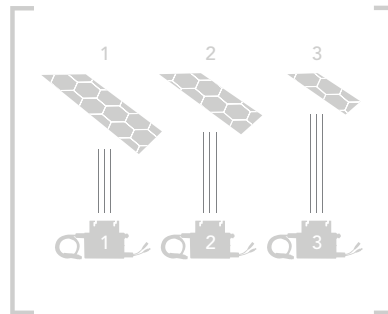


### 1 REGISTER

#### Installers: Begin the activation process

- Log in to: [enlighten.enphaseenergy.com/register](https://enlighten.enphaseenergy.com/register) and complete the form.
- First-time installers: Go to [enlighten.enphaseenergy.com/register](https://enlighten.enphaseenergy.com/register) and complete the form. Your login credentials will be sent to you.
- Self-installers: Click on the "Self-installed" checkbox.
- Existing installers: Log into Enlighten, click "Activations" and then "Add New System" (If you are not sure your company is registered, contact Enphase support to find out)

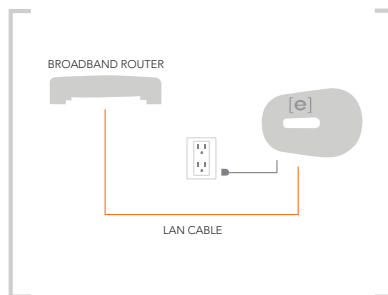
For guidance on how to use the Array Builder, please visit [www.enphaseenergy.com/learningcenter](https://www.enphaseenergy.com/learningcenter)



### 2 INSTALL

#### Install the PV modules and microinverters

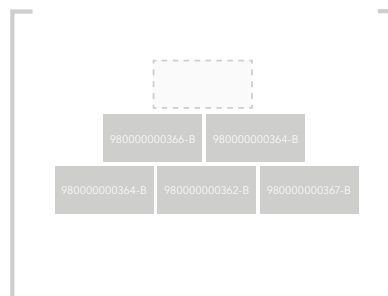
Consult the microinverter installation guide for more details.



### 3 CONNECT

#### Install the Envoy Communications Gateway

- Connect to a broadband router and plug into a dedicated wall outlet.
- Wait 15 minutes to allow the Envoy to scan all the microinverters in your array.
- Ensure at least 2 level bars and the correct number of microinverters are showing (see overleaf for troubleshooting).



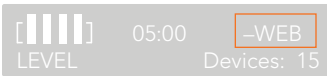
### 4 ASSIGN

#### Use the Array Builder to generate the array

Once all microinverters have been detected, log in to Enlighten to use the Enlighten Array Builder.

# TROUBLESHOOTING

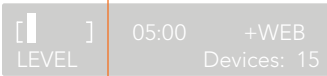
## If...



You see -WEB instead of +WEB

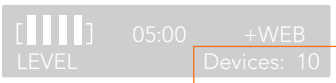
## Then...

Reboot the Envoy (i.e. turn it off and then on again) and wait for at least 15 minutes.



You have zero or one bars for level

Relocate the Envoy to the power outlet closest to the load center (and contact Enphase to receive a free pair of Ethernet bridges within 3 business days to connect the Envoy back to the internet router).



The number of devices shown is less than the number of microinverters installed

If the number of bars is zero or one, relocate the Envoy to the power outlet closest to the load center (and contact Enphase to receive a free pair of Ethernet bridges within 3 business days to connect the Envoy back to the internet router).

If the number of bars is more than two, please contact Enphase for further troubleshooting assistance.

## ENVIRON SMART THERMOSTAT INSTALLATION

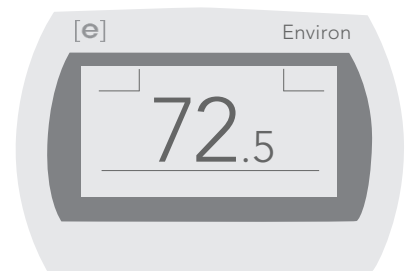
If you have purchased the Enphase Environ Smart Thermostat, please follow the additional instructions below after the solar installation is completed and the Envoy Communications Gateway is installed:

### TOOL LIST

Phillips screwdriver

### STEPS

- 1 Power off the HVAC system.
- 2 Remove existing thermostat off the wall.
- 3 Connect the correct HVAC wires to Environ, then mount the Environ to wall.
- 4 Plug the Zigbee (wireless) USB stick into Envoy, confirm the Envoy's detection of the Environ smart thermostat.
- 5 Log in to Enlighten to program the Environ with the desired heating/cooling settings.



For training on the Environ Smart Thermostat, please visit [www.enphaseenergy.com/events](http://www.enphaseenergy.com/events)